



Quality and Environment Policy

Mondo S.p.A. is acutely aware of the fact that, in the complex business scenario in which the company operates, the competitive advantage of a business is reliant on its ability to innovate and deliver value to customers, providing products and services that can fully meet their expectations in full compliance with all guidelines on environmental protection.

In view of key environmental considerations (namely atmospheric emissions and waste production), and in light of a number of other important factors - continuous technological development, the increasingly precise and exacting needs of customers, organizations, stakeholders and the market in general and the rise in both individual and collective awareness with regard to environmental and quality issues - Mondo S.p.A is dedicated to consolidating and further developing its success through the quality and environmental management system, taking risks that are assessed pre-emptively and on a periodic basis by the company into consideration and establishing a process of continuous improvement.

To this end, the company's management team has defined the following strategic objectives for Mondo S.p.A's quality and environment policy, in line with the company strategies and the context analysis performed.

The company's quality and environment policy is based on the following:

RESPONDING TO THE NEEDS OF THE CUSTOMER by:

- ensuring compliance with the applicable requirements (both binding and non-binding)
- guaranteeing reliable products and services
- focusing on the customers satisfaction, end users and all other stakeholders, taking their needs into account, assessing the related risks and opportunities and implementing concrete actions to achieve objectives
- acquiring new customers/products from customers
- monitoring the percentage of deliveries that are made on time.

TRAINING AND RESOURCES, which constitute the basis for achieving the quality and environment objectives. Staff training and motivation, the availability of adequate resources (plants, machinery, testing and checking devices, materials etc.) and the selection/ development of qualified suppliers are fundamental to achieving the company's quality and environment objectives.

The key aspects of human resources training are as follows:

- culture (to be understood as a change in mentality with regard to issues relating to quality and environment);
- attitude (to be understood as the approach to the issue of quality and environment, and within interpersonal relationships);
- professionalism (to be understood as basic and more specific knowledge of individual activities);
- action (the ability to carry out all assigned tasks autonomously).

STRATEGY AND IMPROVEMENT. The company's management team defines the quality and environment objectives, and reviews the relevance and efficacy of these on an annual basis in order to promote continuous improvement, enabling company "policy" to be revised accordingly. The company's objectives can only be achieved with the support of each and every one of Mondo's business functions, and with the involvement of suppliers and service providers.

Continuous improvement is crucial, and can be achieved through:

- improving the company's products, operational processes, organization, professionalism and culture.
- reducing episodes of non-compliance and "non-quality" costs.
- managing the company's human resources and corporate image effectively, enabling a broader share of the market to be acquired whilst boosting customer satisfaction and loyalty.
- winning the appreciation and trust of the community.

- demonstrating continuous commitment to the environment, always striving to prevent pollution where possible.
- providing training and promoting awareness, conscious behavior and engagement among staff, suppliers and partners and all relevant stakeholders, encouraging them to work in an environmentally-friendly manner.
- improving the environmental performance of all business activities in order to reduce/minimize the environmental impact of involuntary changes (new pollutants, new risks and the corresponding effects of these on the environment), as far as this is economically viable.
- creating products that comply with the legislative requirements and which are increasingly compatible with the environmental context, in light of the risks assessed in advance and on a regular basis, so that the environmental management system can be declared compliant with the applicable standards.

The company's management team also considers the safeguarding of resources and respect for the environment to be essential to both quality of life and sustainable development.

To this end, the company views the following elements as crucial:

- Continued respect for the applicable compliance obligations, through:
 - the implementation of a quality and environment management system that ensures that all of the company's products, processes and services comply fully with the legal requirements and all updates made to these, by continuously monitoring the applicable obligations
- Environmental management, and more specifically:
 - Controlling/monitoring the company's consumption of energy and natural resources, with a view to containing and/or reducing this.
- Managing industrial waste, minimizing the generation of waste products and optimizing recycling.
 - Monitoring atmospheric emissions on a periodic basis.
 - Implementing measures to prevent environmental accidents and to ensure an adequate response to these should they occur, through a careful emergency management system.
 - Checking and monitoring the integrity of plants in order to prevent environmental pollution.
- Implementing environmental improvement measures, by:
 - demonstrating continuous commitment to the environment, always striving to prevent pollution where possible.
 - providing training and promoting awareness, conscious behavior and engagement among staff, suppliers and partners and all relevant stakeholders, encouraging them to work in an environmentally-friendly manner.
 - improving the environmental performance of all business activities in order to reduce/minimize the environmental impact of involuntary changes (new pollutants, new risks and the corresponding effects of these on the environment), as far as this is economically viable.
 - creating products that comply with the legislative requirements and which are increasingly compatible with the environmental context, in light of the risks assessed in advance and on a regular basis, so that the environmental management system can be declared compliant with the applicable standards.

The management team believes that the statements contained within this policy are fitting to the nature and extent of the impact of the business.

The policy is documented, implemented and maintained as part of the review of the Management System, and following major changes to the company's production and management processes.

The policy is communicated to all those employed at every level of MONDO S.p.A. under any type of contract and to those who work on behalf of the company, and is available to the public on the company website.

Alba, September 01st 2017

Legal Representative
on environmental matters signature

Giuseppe CAVALOTTO

C.E.O. signature

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